

Quality and Food Safety Policy

1. Our hotels aim is to satisfy and excite our customers, by creating an environment that is hospitable and warm for the customer - visitor, from his arrival until his departure.
2. The hotels management has set quantifiable quality goals, working nonstop to achieve them.
3. Our hotel considers the safety of food, the absence of microbiological, chemical and physical hazards, a NON-NEGOTIABLE PRECONDITION for the continuity of its position and reputation.
4. The health and safety of customers and staff is one of the main concerns of those who work and cooperate with the hotel.
5. The hotel is constantly trying to improve in as many areas as possible.

For Akti Palace hotel

The Manager

A handwritten signature in blue ink, consisting of several overlapping loops and lines, positioned below the text 'The Manager'.